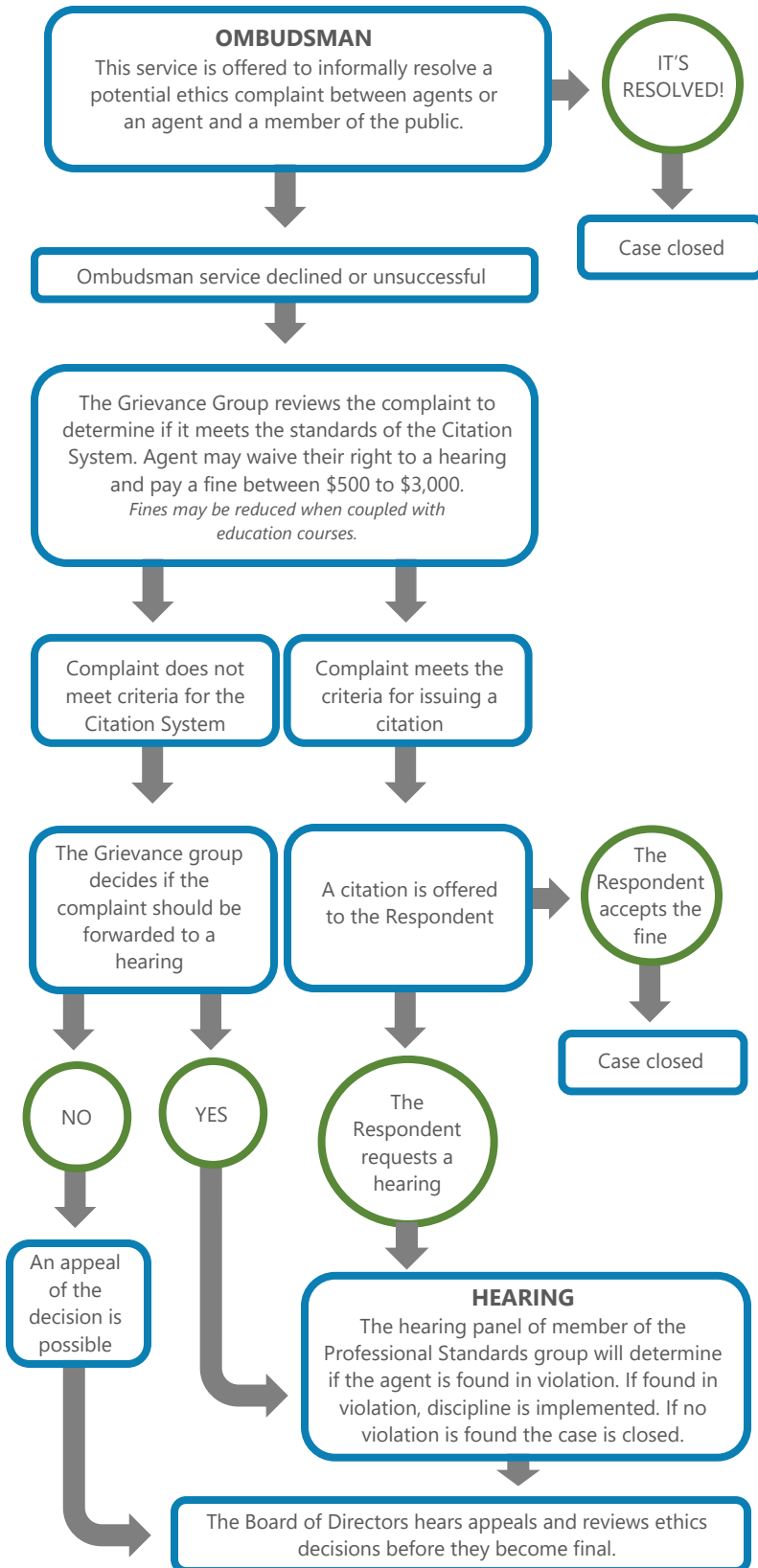


PROFESSIONAL STANDARDS PROCESS*

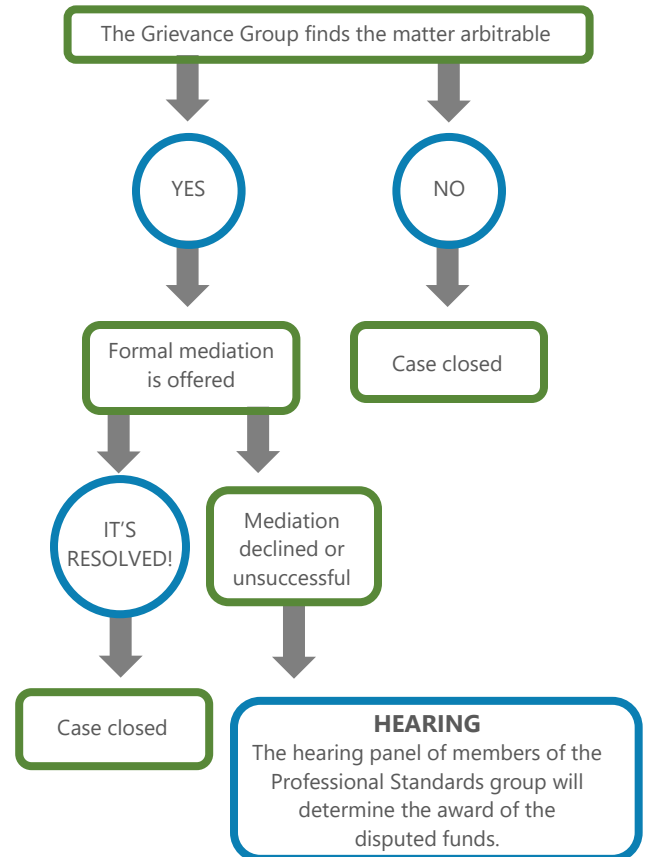
ETHICS

This process involves a complaint alleging a violation of the REALTOR® Code of Ethics. Complaints must be filed within 180 days of occurrence. There is no filing fee for an ethics complaint.



ARBITRATION

This process involves a request to settle a commission dispute. Each party pays a filing fee; the prevailing party's fee is returned.



*This graphic is a general representation and does not necessarily cover every aspect.

For additional questions regarding the complaint process email prostandards@pwar.com